volunTEA

by Kocopoły

What

volunTEA is a platform connecting people who want to help others with those who need someone's support in some matter.

This is a portal for volunteers where they can find 'orders', it can be a shopping request, walking the animal or an invitation to talk over tea.

During the times of pandemic we can observe that local communities gather to help elderly neighbours and all that needs some help with daily tasks.

Our mission is to make those initiatives easier and let them last when the pandemic ends.

Why

How

How

- SMS - we simplify the communication method to keep the entry threshold as low as possible
- portal - elegant and convenient for volunteers
- geolocation - based on the zip code we find jobs in the area

Ultimately, we are thinking about developing a project for organized volunteering and small services

Security matters

We expected the application to be targeted mainly at older people. Such people are particularly vulnerable to various types of threats, e.g. scam.

To prevent this, we plan to introduce a solution for verification purposes that would be based on confirming the volunteer's identity by making a one small transfer of PLN 0.01 when registering.
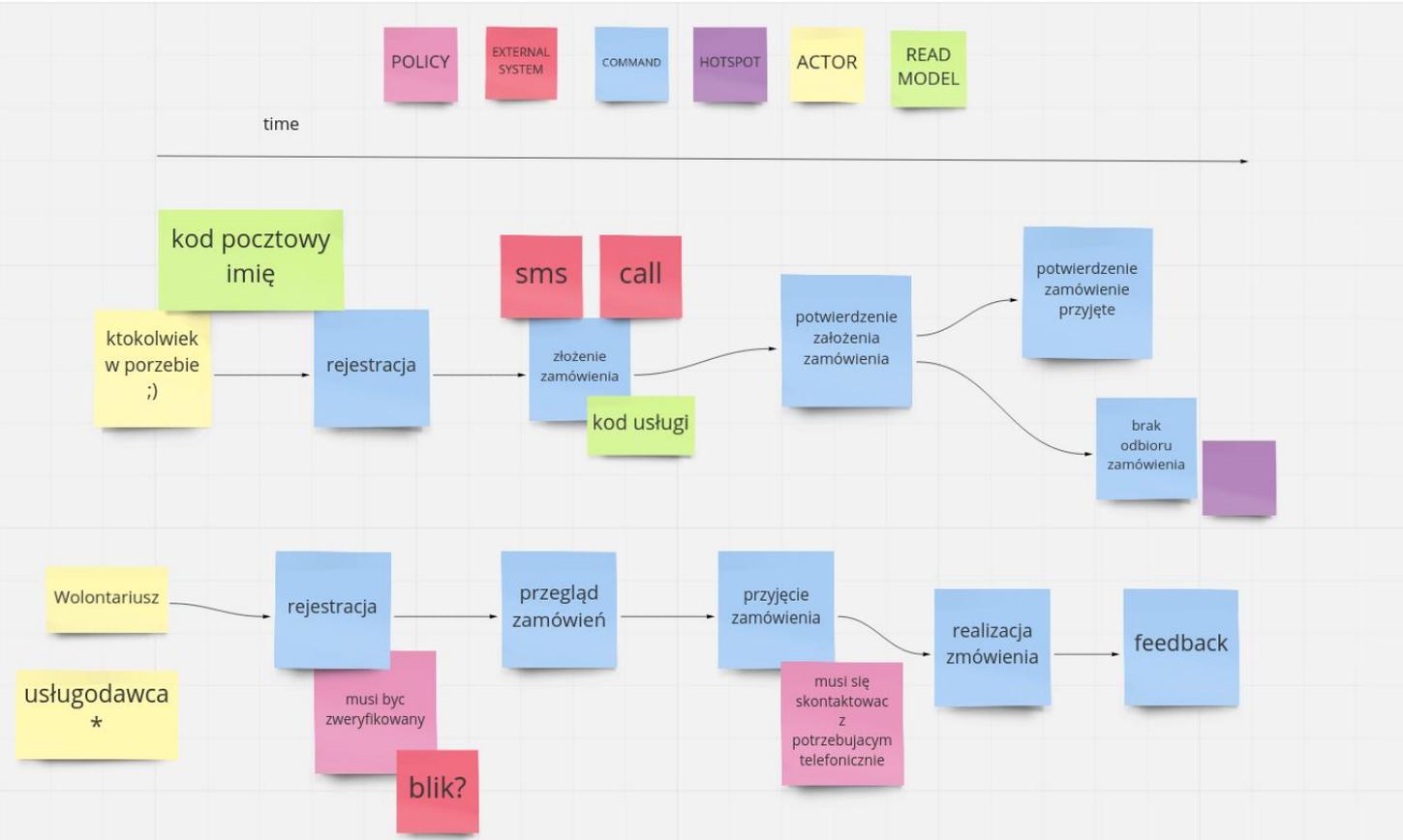
Application's Flow

To become **volunTEA**'s recipient all you need is register by sending an SMS.

When you do so, you can request for help, by sending SMS with the name od the service, like SHOP, MEDICAL, STROLL

Volunteers will find those requests at **volunTEA** portal, where they can easily pick how they can help in theirs neighbourhood.

Application's Flow

All the requests will be shown based by the geolocation, so the Volunteers can choose the zone where he wants to helps others. That way, he can receive SMS or push notifications related to new requests added in the chosen zone.

To verify every request, both the Volunteer and the Person who needs help, will receive the unique answer and password (like in war movies ;)).

This will help to make sure that the Person who needs help, will be protected from possible fraud.

Feel welcomed to
voluntea.pl